



Training & Technical  
Assistance Center

CT TRANSPORTATION INSTITUTE

UNIVERSITY OF CONNECTICUT

# A CT Transportation Leadership Program REQUIRED Workshop - Cohort #9



## Module Four: Conflict Management and Dealing with Difficult People

This module will focus on how to handle difficult work relationships and will explore reasons why conflict happens including generational issues, conflicting priorities, stress management and ways of communicating needs and perspectives. We will discuss real world issues and work together to come up with solutions. Special attention will be paid to working in a union environment and handling the political intricacies of municipal government.

### Who Should Attend

This workshop is available only to Transportation Leadership Program Cohort 9 Participants



**April 3, 2025**  
Rocky Hill, CT



**Session is 8:30am - 3:00pm**



**Registration begins at 8:00am**



**Lunch will be provided**



**\$125 - TLP Cohort #9 participants**

Please visit [s.uconn.edu/t2schedule](https://s.uconn.edu/t2schedule) to register online.

Questions regarding registration please contact Regina Hackett at [regina.hackett@uconn.edu](mailto:regina.hackett@uconn.edu).



[T2Center.uconn.edu](https://T2Center.uconn.edu)

